

Dear Valued Customers,

All Nippon Airways Co.,Ltd.

[International Cargo]
Request for Cooperation, early acceptance, due to planned system outage.

Thank you for your usual and continued support of the ANA Group.

We currently plan to have our international cargo system outage due to its renewal, during the system migration outage, our services for reservation, tracking, and freight acceptance will be unviable. In order to continue the flight operation and your valued freight transportation, we would like to ask your cooperation.

We apologize for any inconvenience this may cause and appreciate you understanding and cooperation.

1. Planned System Outage

- System : eSPICA (International Cargo Booking and Tracking Portal Services)
 - Date and Time : 16th of June 2024 from 15:00 (UTC) to 21:00 (UTC)
- * All eSPICA Services will be unavailable during the above time.

2. Request for Cooperation

Due to planned ANA's International Cargo System outage, we kindly ask your cooperation carry in the booked freight earlier than usual, to complete necessary acceptance process before system outage.

Please refer to Table 1 below for the flights affected. If you have any freight booked on those flights, please ensure that the required cut-off time should be calculated with the Acceptance Closed Time^{*1} defined per shipment type and per airport counting flight schedule time of departure as 1500 in UTC on 16th of June.

It should be noted that any cargo tendered after the above calculated cut-off time may not be loaded onto the booked flight. On this special occasion, it would be highly appreciated if you could carry in the freight earlier as much as possible to make your freight flown as booked.

^{*1} You could find the defined Acceptance Closed Time from our website below:

[ANA Cargo HP] <https://www.anacargo.jp/en/int/location/>

Please select your origin region, airport and find the necessary minutes prior to the schedule time of departure per shipment type.

The way to calculate the cut-off time of your shipment.

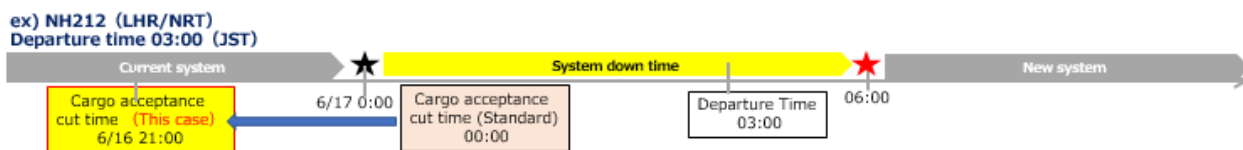


Table 1

International flights scheduled to depart from 15:00 UTC to 00:00 UTC on 16th of June, Sunday.

出発便 / Departure Flights				
海外空港発 / Overseas airport Dep.				
便名 Flight No.	出発地 ORG	到着地 DST	出発時刻 (JST) 17Jun	出発時刻 STD (LCT) 16Jun
NH0892	SGN	HND	0:45	22:45
NH0101	IAD	HND	1:15	12:15
NH0113	IAH	HND	1:35	11:35
NH0898	HAN	NRT	1:35	23:35
NQ0002	BKK	NRT	1:45	23:45
NH0011	ORD	NRT	1:50	11:50
NH3606 (NQ0004)	SIN	NRT	1:55	(17Jun) 0:55
NH0216	CDG	HND	2:20	19:20
NH0968	PVG	HND	2:35	(17Jun) 1:35
NH0109	JFK	HND	2:50	13:50
NH0212	LHR	HND	3:00	19:00
NH8490	CAN	NRT	3:40	(17Jun) 2:40
NH0224	FRA	HND	3:45	20:45
NH8518	PVG	NRT	4:10	(17Jun) 3:10
NH0007	SFO	NRT	4:20	12:20
NH8506	TAO	NRT	4:30	(17Jun) 3:30
NH8528	PEK	NRT	4:35	(17Jun) 3:35
NH8404	PVG	NRT	4:45	(17Jun) 3:45
NH0005	LAX	NRT	4:45	12:45
NH8401	ORD	NRT	5:35	15:35
NH0183	HNL	NRT	6:35	11:35
NH0802	SIN	NRT	7:15	(17Jun) 6:15
NH0181	HNL	NRT	7:40	12:40
NH0862	GMP	HND	7:40	(17Jun) 7:40
NH0111	ORD	HND	7:45	17:45
NH0836	CGK	NRT	8:10	(17Jun) 6:10
NH0816	KUL	NRT	8:15	(17Jun) 7:15
NH0117	SEA	HND	8:40	16:40
NH0115	YVR	HND	8:45	16:45
NH0185	HNL	HND	8:50	13:50

The table above is based on the latest our flight schedule, however, it may be change due to change of the schedule. Please be requested to check the latest information from our website.

If you have any questions, please contact our sales representatives.

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